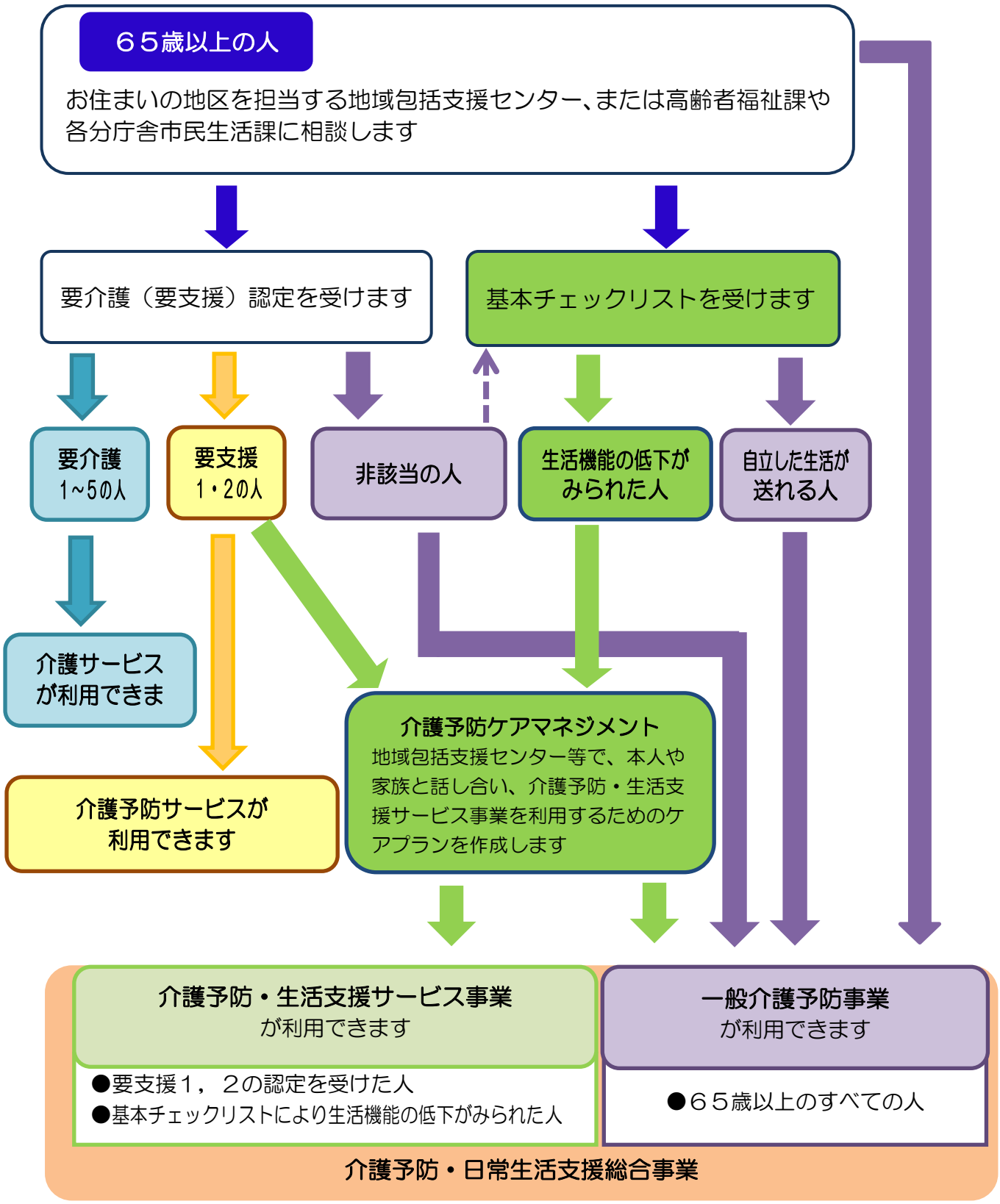６５歳以上の方のサービス利用の流れ